

3-1-7

ISP Intrusion Detection

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Monitor your own network—but that's no different than any other enterprise

Monitor your customers

Good: you can help them by detecting problems

Good: you can prevent them from clogging your infrastructure

Bad: it can be privacy-invasive

Signature Detection

Look for known-bad types of traffic coming from your customers

Perhaps run Bro on your upstream links

Example: connection attempts to your dark space

Example: Connections to your email submission server from too many strange places

Example: Connections to known botnet controller

Anomaly Detection

Could monitor upstream links for odd traffic

However—a lot of misbehavior shows up in traffic metadata (even if you're not the NSA)

Use Netflow to spot oddities or *changes* in customer behavior

But—watch out for new applications, or new-to-this-customer applications

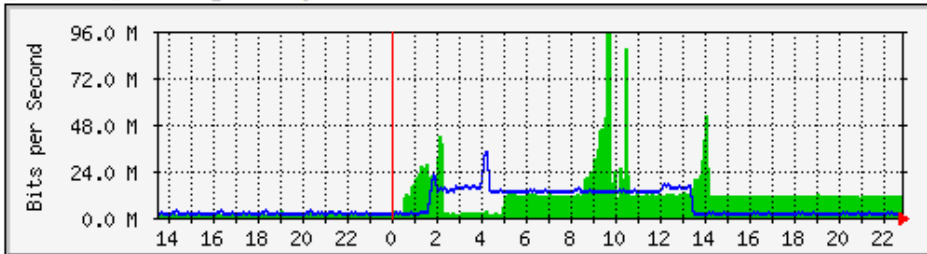
Monitor Your Network Traffic

SNMP/MRTG

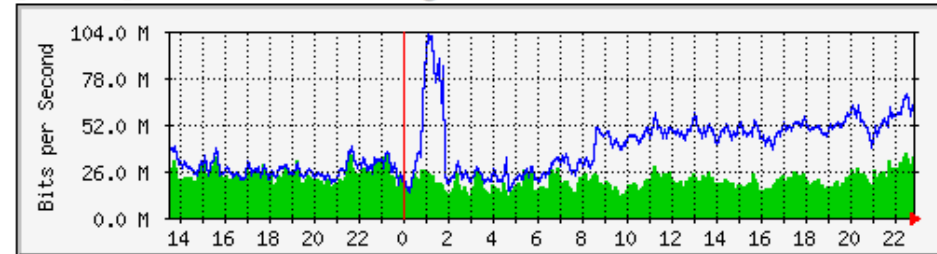
NetFlow/NFSEN

Monitor Traffic

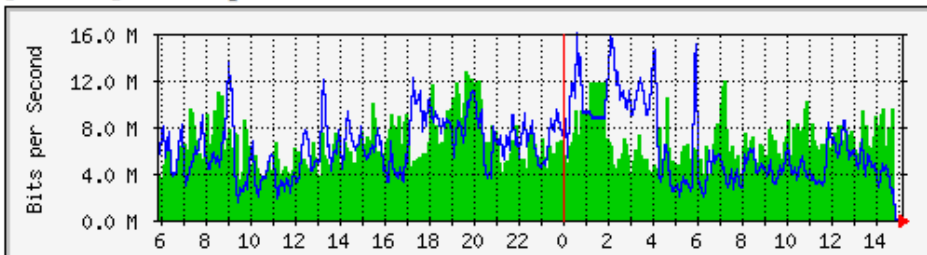
[r1.sea.2] r1.sea primary ether



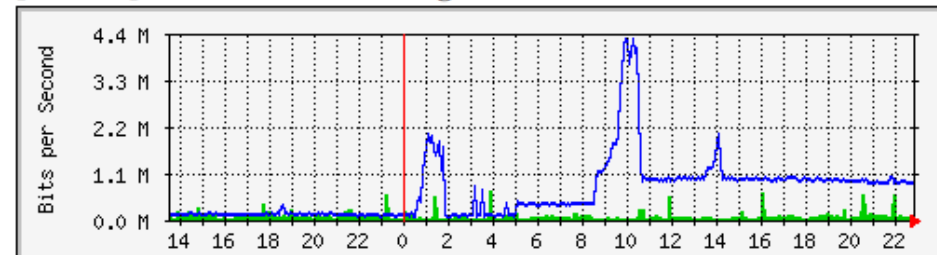
[r0.iad.1] r0.iad NTT Transit GigE



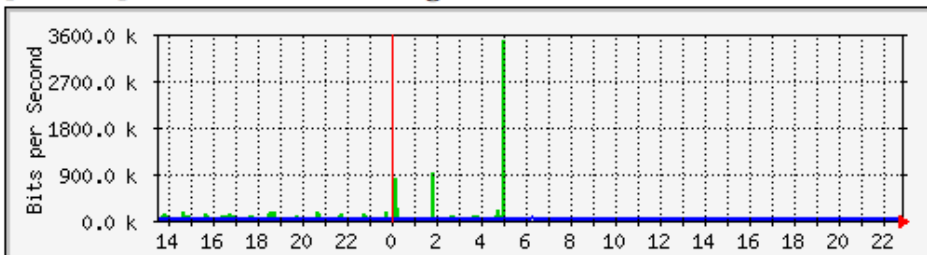
[r1.iad.1] r1.iad Sprint Transit OC3c



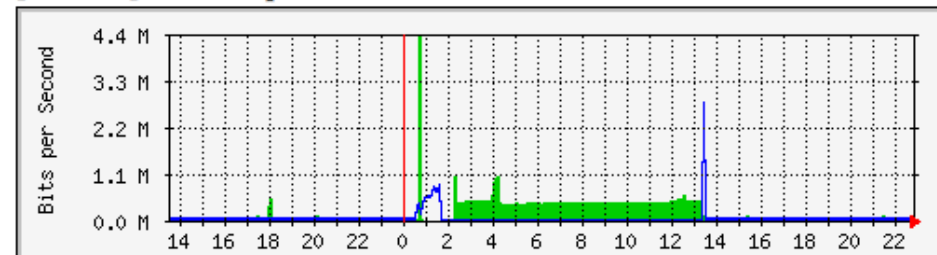
[r0.dfw.1] r0.dfw NTT Transit GigE



[r1.dfw.1] r1.dfw NTT Transit GigE

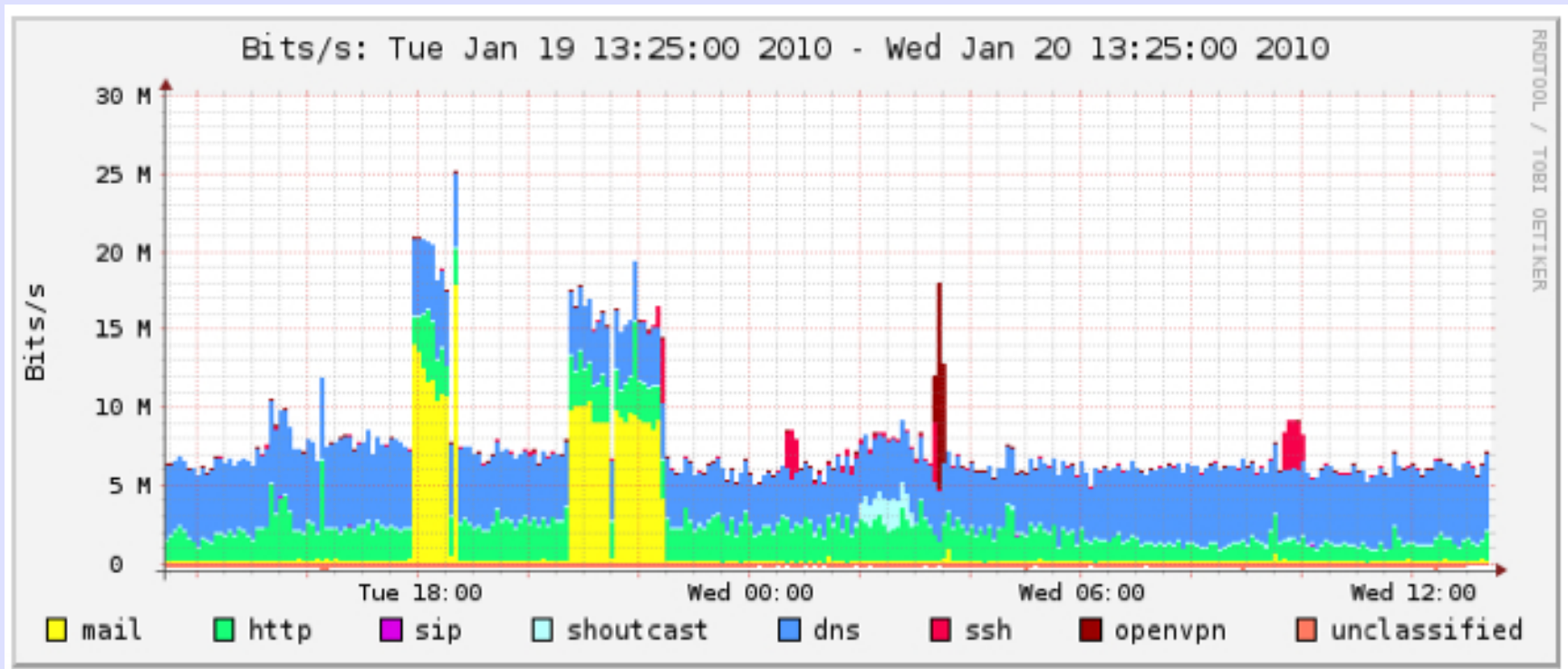


[r0.dfw.2] r0.dfw Equinix IX



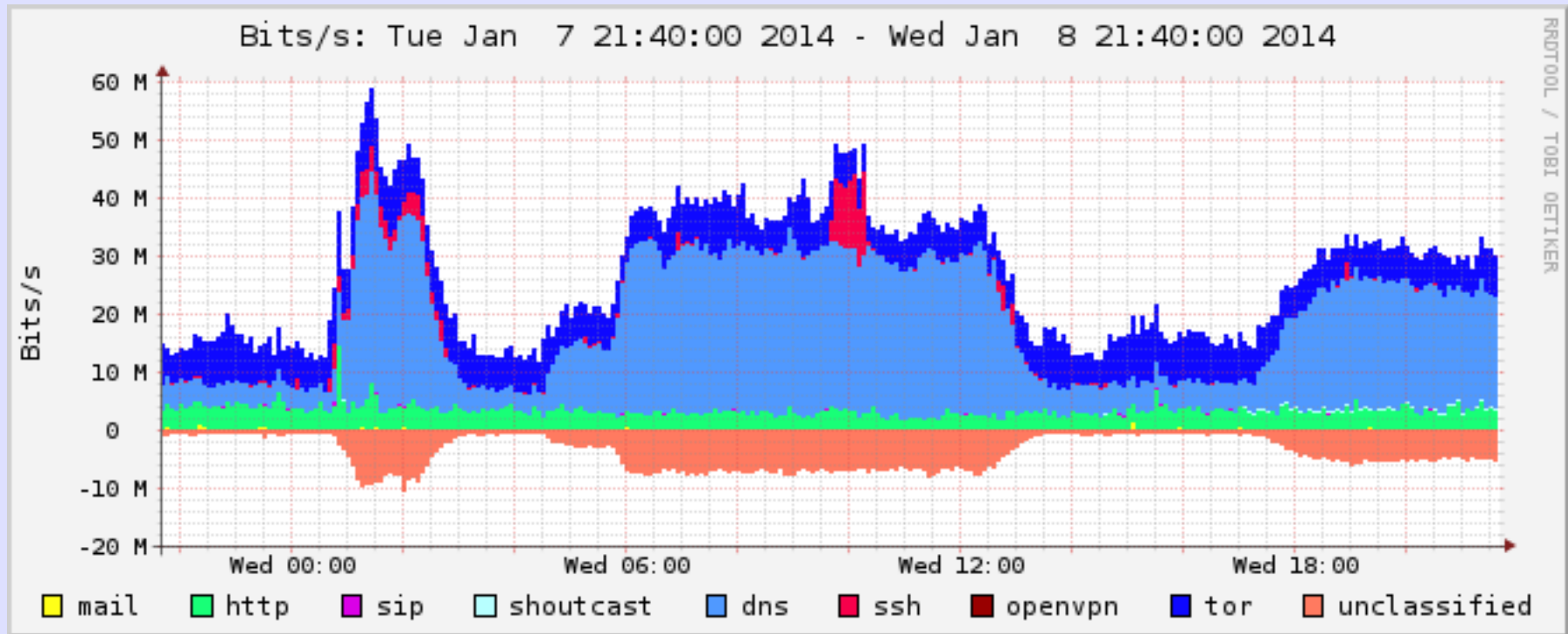
Traffic Graphs using MRTG

Sudden Spikes in Mail Volume



Graphs by NFSEN using NetFlow data

Too Much DNS Traffic



NetFlow Graph Using NFSEN/NFDUMP

It's Not an Attack

It is Backup

